Cloud telephony
English

MIXvoip

Telephony   **Internet**   **Mobile**   **Network Security**   **IT Solutions**

It's all about flexibility & reliability

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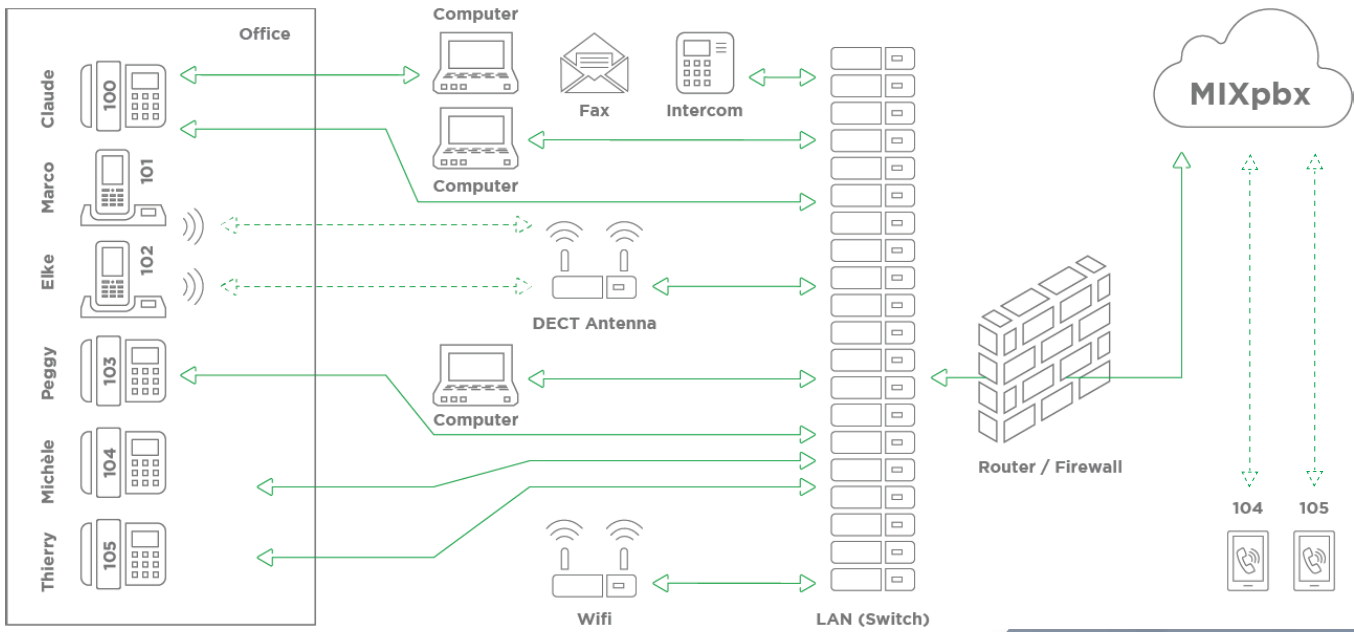B-1420 Braine-l'Alleud
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MIXvoip

MIXpbx: cloud telephony solution

The MIXpbx is a virtual phone central that performs calls over the Internet as VoIP calls (Voice over Internet Protocol).

• Always up to date with automatic updates
• Constant addition of new functionalities

Office

Claude — 100
Marco — 101
Elke — 102
Peggy — 103
Michèle — 104
Thierry — 105

Computer
Fax
Intercom
Computer
DECT Antenna
Computer
Wifi
LAN (Switch)
Router / Firewall

MIXpbx

104   105

Fixed-mobile convergence

• Several profiles possible
• Free choice of mobile carrier
• MIXvoip call rates
• Call recording
• For iPhone and Android
• Available over Data or GSM

DISPLAY YOUR OFFICE NUMBER FOR CALLS INITIATED FROM YOUR SMARTPHONE

MIXvoip

NO LONG TERM CONTRACTS, ONLY LOYAL CUSTOMERS

Reduce your costs while increasing flexibility with the MIXpbx

• Low initial investment

• Effortless expansion

• No acquisition of a physical phone central

• Updates and maintenance included

• Free softphone (no installation required)

• Free worldwide calls between MIXvoip cloud customers

• Minimum commitment period: 6 months

• Top call rates for worldwide calls

• Multi-vendor compatibility (Yealink, Polycom, Snom, Gigaset ...)

High availability and security

MIXpbx guarantees a 24/7 accessibility

• MIXvoip SBC routing:
    - High voice quality
    - Optimal security levels
    - QoS
• Regular failover tests
• 24/7 monitoring
• Hosting in a high security datacenter (Tier IV)

MIXVOIP ANTIFRAUD PROTECTION

Fraudulent calls are automatically detected and are not charged to the customer.

MIXvoip

Consulting and implementation

Our specialists are at your disposal to assist you in the preparation of your project in order to optimise its implementation:

- Site survey
- Project plan and quote preparation
- Contract management
- Planning of number portings
- Network compatibility analysis
- Coordination with the IT service provider
- Defining the internet connection
- Definition and implementation of routings and users
- Configuration of advanced functions
- Integration of existing applications (CRM,...)
- Installation follow-up

Training

- **Users**
  - Basic functions
  - Using the telephone at work

- **Administrator**
  - MIXpbx basics
  - Use of extended functions and configuration parameters

CONTACT AND SERVICE

Our support reachable by email, chat and telephone is performed by our team of multilingual engineers and technicians perfectly familiar with the expectations of professionals.

In order to meet every requirement, we offer different Service Level Agreements up to a 24/7 availability.

More information on **mixvoip.com**

MIXvoip Service Level Agreement (SLA)

SLA MIXpbx		Standard	Office	Advanced
Support by	Phone Email Chat	✔	✔	✔
Availability	Mon-Fri 7:30 - 18:30	✔	✔	✔
	Mon-Sun 24/7	✖	✖	✔
Handling time		Best effort	Immediately	Immediately
On-site operation		Within 2 working days	**Within 5 hours Monday/Friday** 7:30 – 18:30 (except on public holidays)	**Within 5 hours 24/7**

automatically included