



Internet



Telephony



Mobile



**Network
Security**



IT Solutions

MIXfiber

Fast and affordable high-speed internet

4G backup solution

Automatic and instant failover

Direct Internet Line (DIL)

Symmetrical internet access

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MIXfiber

The volume of data is constantly increasing: a permanent, secure and reliable connection is essential for business communication. Almost every location in Luxembourg can be connected with MIXfiber.

<p>MIXfiber</p> <p>20</p> <p>20/0,76 Mbits copper</p> <p>34,- € month</p>	<p>MIXfiber</p> <p>30</p> <p>30/10 Mbits copper or fiber</p> <p>43,- € month</p>	<p>MIXfiber</p> <p>100</p> <p>100/50 Mbits copper or fiber</p> <p>45,- € month</p>
<p>MIXfiber</p> <p>500</p> <p>500/250 Mbits fiber only</p> <p>55,- € month</p>	<p>MIXfiber</p> <p>1000</p> <p>1000/500 Mbits fiber only</p> <p>97,- € month</p>	



- Unlimited traffic
- **Dynamic public IPv4** (optional fixed IPv4)
- IPv6
- **SLA Standard**
- Optional: 8 fixed IPv4 (/29 network)

3 SIP trunk channels **INCLUDED**
in any **MIXfiber/DIL**
connection



MIXvoip Rushorder

If you need your internet connection as soon as possible, opt for a rushorder. Your installation will be prioritized and can be executed shortly. Extra one time charges apply.

Rushorder	Delivered within		
	2 working days	5 working days	7 working days



Direct Internet Line (DIL)

The DIL provides symmetrical and guaranteed transmission rates (upload/download).
The Multi-Port configuration increases your network's flexibility and security.



- Unlimited traffic
- **Static IPv4**
- IPv6
- **Multi-Port Configuration**
- Layer 2 connectivity
- Remote monitoring
- Quality of Service (QoS)
- **SLA Advanced** (24/7 availability)
- Optional: 8 fixed IPv4 (/29 network)



MIXvoip splicing service

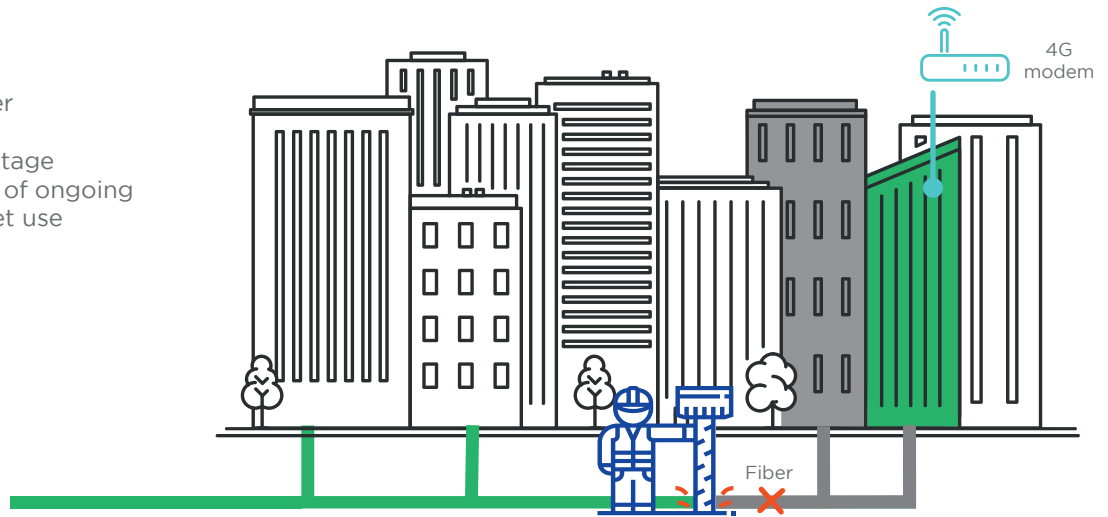
MIXvoip can perform the splicing of your fiber terminations.





MIXfiber 4G backup solution

- Automatic & instant failover
- Use of 4G mobile network
- Same IP address during outage
- No noticeable interruption of ongoing telephone calls and internet use



Our support reachable by email, chat and telephone is performed by our team of multilingual engineers and technicians perfectly familiar with the expectations of professionals.

Support and service

MIXvoip Service Level Agreement (SLA)

SLA MIXfiber/DIL		Standard	Office	Advanced
Support by	Phone Email Chat	✓	✓	✓
Availability	Mon-Fri 7:30 - 18:30	✓	✓	✓
	Mon-Sun 24/7	✗	✗	✓
Handling time		Best efforts	Immediately	Immediately
On-site operation		Within 2 working days	Within 5 hours Monday/Friday 7:30 – 18:30 (except on public holidays)	Within 5 hours 24/7

automatically included

In order to meet every requirement, we offer different Service Level Agreements up to a 24/7 availability.