

Telephony integration **Direct routing**



Summary

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2. Why Mixvoip?

1. Phased migration
2. Telecom - Regulated provider
 - Calls to special local numbers
 - Emergency numbers
 - When telephony is unavailable in Microsoft Teams
3. Advanced modules
 - Doorbell
 - Fax-to-mail/Mail-to-Fax
 - Phone extensions for non-Teams users
 - Third-party phones compatibility
 - Conference phones
 - Analog phones
 - SIP phones
4. Support & experience



About Mixvoip

Founded in Luxembourg in 2008, Mixvoip is specialized in business telecommunications ever since.



+4000

Business customers
in 52 countries



+100 Employees

around Europe



3 offices

MIXvoip Sa – Luxembourg

MIXvoip Srl – Belgium

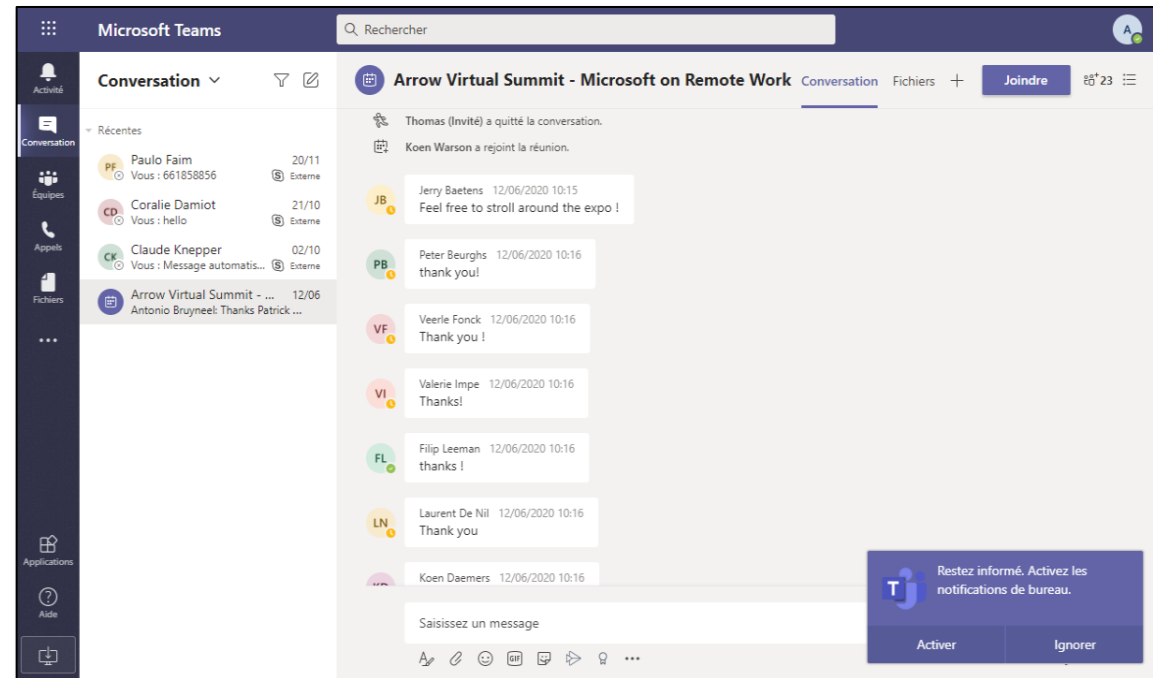
MIXvoip GmbH - Germany







Challenge: migrating from your legacy PBX

A phased migration approach

- With direct routing, you can adopt a phased approach
- Migrate users individually or in groups



Teams integration migration phases

		Default	Phase 1	Phase 2	Phase 3
Teams integration progression		Free license 	50/ 50 	75/25 	Migration completed 
Internal calls	Make	✓	✓	✓	✓
	Receive	✓	✓	✓	✓
External calls	Make	✗	✓	✓	✓
	Receive	✗	✗	✓ Redirection of temporary free test number(s)	✓
Your number(s) Status		At your old provider	At your old provider	At your old provider	Ported at Mixvoip

Why Mixvoip?

Regulated telecom provider & integrator since 2008

- **+13 years of experience in both international and local telecom regulations**
- **Strong technical background in routing sensitive calls**
 - Emergency numbers
 - Special local numbers
Freephone, shared costs, short numbers
- **When PSTN telephony is unavailable in Teams**
- **Direct contact with our support up to 24/7**



Advanced modules

Fax-to-mail / Mail-to-fax

- **Receive and send fax through your e-mail system**
 - Available for any email account
 - Fax in PDF format
 - No need of a fax machine anymore



Advanced modules

Is your existing doorbell system connected to your existing telephone system?

- If **yes**, we make sure it works with Teams

Do you need a Teams license for each of your phone extensions?

- Avoid to pay Teams license when you don't need it



Advanced modules

Third-party phones compatibility

- **Conference phones**
- **Analog phones**
floor, kitchen, lift...
- **SIP phones**
- **Softphones**
- **Mobile apps**



Free and unlimited access to Mixvoip's support

If you're Batman, we are Alfred

- **In-house engineers and Microsoft experts**
 - Experienced in Teams Direct Routing
 - Experienced in Office 365
- **Unlimited and direct contact to our support team**
 - Via phone, chat and email – up to 24/7
 - No fee per ticket
 - Fluent in EN, FR, DE



Contact us



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