MIXcall: Fix-mobile Convergence
User guide - iOS

MIXvoip

App installation

1 Download the app "MIXcall" from App Store
2 Enter your mobile phone number
3 Contact your local administrator or support@mixvoip.com
   to configure the app and provide the following information:
   - your mobile phone number
   - your extension number
   - the desired ring delay option
     (between your desk phone and mobile)

Simultaneously (recommended)
On logout
After 5/8/10/15/18...60 secs

DOWNLOAD ON THE
App Store

App overview

① **Landline number** displayed on all outgoing calls (according to the selected profile)
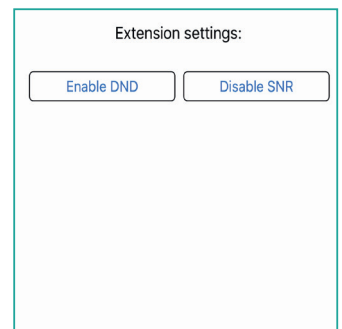
② **Call history**

③ Your mobile, business and favorite **contacts**

④ **Keypad**

⑤ **Extension**
   Enable DND (Do Not Disturb):
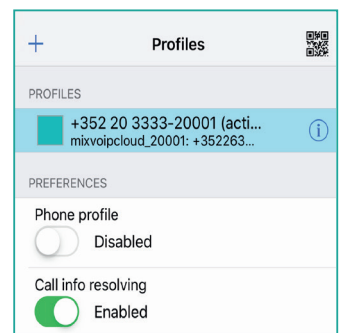   no desk/mobile phone will ring.
   The weekend button!

   Disable SNR (Single Number-Reachability): only your desk phone will ring

Extension settings:
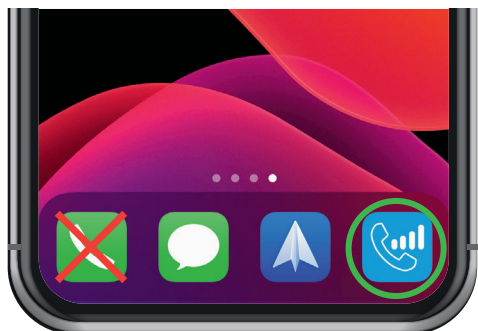Enable DND   Disable SNR

⑥ **Profiles**
   Select the profile you would like to call with.

   Enable Phone profile:
   you can call contacts registered in your mobile phone with the app.

Profiles
PROFILES
+352 20 3333-20001 (acti...
mixvoipcloud_20001: +352263...
PREFERENCES
Phone profile
Disabled
Call info resolving
Enabled

16:35
① +352 20 3333-20001

1	2 ABC	3 DEF
4 GHI	5 JKL	6 MNO
7 PQRS	8 TUV	9 WXYZ
*	0 +	#

Call

② Recents   ③ Contacts   ④ Dialer   ⑤ Extension   ⑥ Profiles

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—— How to use it ——

To **place a call**, using your business landline number, open the MIXcall application and dial as you normally would.

Note: it may take a few minutes to be active after configuration

To **transfer a call** to a colleague: press # + his extension n°, present the call, then hang-up.

If your colleague is unavailable, return to the caller by pressing the * key

To **record a call** during a conversation, **press 99**. You will receive the file by email.

This **option** must be activated by MIXvoip.
To do so, please send an email at support@mixvoip.com